

2018

REGIONAL

REPORTS



By Arthur Walsh
ERAPPA President
Dalhousie University

Over 500 participants representing 125 educational institutions attended the 2018 ERAPPA Annual Meeting, themed “Revitalize,” in Manchester, New Hampshire, and hosted by Northern New England Chapter ERAPPA (NNECER-APPA) under the leadership of Connie Simmons (Phillips Exeter Academy) and John O’Shaughnessy (St. Paul’s School). Delegates enjoyed an engaging and thought-provoking educational program that included keynote speaker Roxanne Emmerich, a *New York Times* bestselling author, who spoke on leading business transformation, and plenary speaker John Clayton, executive director of the Manchester Historic Association and Millyard Museum, a seven-time author and Emmy Award recipient, who educated the conference delegates on the incredible history of Manchester. Additionally, for the first time, APPA’s Leadership Academy was held in conjunction with an ERAPPA Annual Meeting. The Monday night networking event took place at Anheuser Busch, where delegates were treated to tours, food, and entertainment. Our business partners were in attendance both in the Hall of Resources and throughout the meeting, to round out the education.

Outgoing President Kevin Mann presided over a very full awards banquet, delivering numerous ERAPPA awards. APPA Executive Vice President Lander Medlin was in attendance; she recognized ERAPPA members who received APPA awards, and also installed the 2018-2019 ERAPPA Board.

APPA AWARDS

- *Award for Excellence*: Montclair State University
- *Effective and Innovative Practices Award*: Brown University
- *Pacesetter Award*: Jessica Abbott



ERAPPA President
Arthur Walsh

- (University of Hartford)
- *Unsung Hero Award*: Patty Smith (The College of New Jersey) and Kevin Gallinger (Carleton University)
- *APPA Outgoing Board of Directors*: Steve Peary (University of Vermont)



Norman H. Bedell
Award Recipient,
Michael Sofield



2018 ERAPPA Board of Directors

Photos courtesy of ERAPPA

ERAPPA AWARDS

- *Rising Star Award*: Jason Sawyer (Smithsonian Institution), Melinda Lamoureux (Bridgewater State University), and Mary Grube (St. Mary’s College of Maryland)
- *Chapter Champion Award*: Rick Zalagenas (University of Waterloo, OAPPA); Mike Patterson (Bucknell University, DVAPPA), Jessica Abbott (University of Hartford, SNEAPPA); Bob Unger (Pennsylvania State System of Higher Education, KAPPA); and the New Jersey Institute of Technology (NJAPPA)
- *President’s Award*: Amy Baker (Parette Somjen Architects) and Jonathan Terry (Quinnipiac University)
- *Norman H. Bedell Award*: Michael Sofield (Retired, Smithsonian Institution)
- *Emeritus Status*: Nancy Yeroshefsky (Retired, University of Maryland, College Park); Mike Patterson (Retired, Bucknell University)

Outgoing: Chapter Presidents, ERAPPA Committee Members, 2018 Host Commit-

tee Members, ERAPPA Liaisons to APPA Committees, and Board Members were recognized and received acknowledgment and thanks for their significant service and contribution.

THE 2018-2019 ERAPPA OFFICERS

- President—**Arthur Walsh**, Dalhousie University
- President-Elect—**Jessica Abbott**, University of Hartford
- Secretary—**Jonathan Terry**, Quinnipiac University
- Treasurer—**Phillip Melnick**, Penn State University
- Business Partner Representative—**Amy Baker**, Parette Somjen Architects
- APPA Liaison—**Lander Medlin**

To view ERAPPA’s website and find a complete listing of the board of directors, please go to <http://www.appa.org/regions/erappa.cfm>.

2019 CONFERENCE: September 29-October 2 · Erie, Pennsylvania



By Brian Wilcox
SRAPPA VP for Communications
Eastern Kentucky University

More than 196 attendees representing 65 institutions across the Southeastern region had the opportunity to attend 41 educational sessions at this year's 2018 SRAPPA Conference, held October 6-10, 2018 in beautiful downtown Greenville, South Carolina. This was SRAPPA's 67th annual conference! And it was a memorable one, jointly hosted by Clemson University, Furman University, and Wofford College.

The conference theme was "Transforming Leaders, Bridging Generations," and we were treated to a tour of the Clemson University campus and visited some truly spectacular facilities. The host committee delivered an exceptional conference, bringing many great programs and venues for the attendees and for our Business Partners. Every day of the conference was filled with opportunities to connect with, engage with, and learn from one another.

This year's conference included 84 vendor booths with a total of 94 Business Partner sponsors. We are so very grateful for every one of our Business Partners, without whom this event would not have been possible.

Motivational and leadership speaker Richard Flint presented a series of engaging topics, including Hiring the Right People for Your Business; Six Steps to Embracing Change; Breaking the Procrastination Habit; Behavior Never Lies; Creating a Winning Attitude; From Great to Exceptional Customer Service; and When You Care, They Know.

The conference was capped off on Tuesday evening at the Awards Banquet and Board installation event. Outgoing SRAPPA President David Smith re-capped the region's successful year and



Top left: SRAPPA President Tom Jones addresses membership at the closing banquet. Top right: The Exhibit Hall showcased 84 facilities management vendor products.



Photos courtesy of SRAPPA



Left: SRAPPA members from the University of Memphis enjoying the closing banquet. Top: SRAPPA Conference, hotel lobby.

recognized outgoing Board members for their service: Jodie Sweat, Al Hill, Casey Charepoo, and Vibha Buckingham. David also presented Jodie Sweat with the President's Award.

Don Guckert, APPA President, installed the new 2018-2019 SRAPPA Board.

THE 2018-2019 SRAPPA OFFICERS

- President—**Tom Jones**, Clemson University
- Immediate Past President—**David Smith**, University of North Carolina Charlotte
- President-Elect—**Bill Moulton**, Northern Kentucky University
- Treasurer—**Becky Griffith**, Embry-Riddle Aeronautical University
- APPA Senior Representative—**Dave Maharrey**, Mississippi State University

- APPA Junior Representative—**Dan Wooten**, United Methodist Church Discipleship Ministries
- APPA Liaison—**Steve Glazner**

President Tom Jones concluded the banquet by highlighting some of the episodes of the conference, thanking everyone who worked so hard on this great conference, and laying out some of the goals of the SRAPPA Board in the coming year.

To view SRAPPA's website and find a complete listing of the board of directors, go to <http://www.appa.org/regions/srappa.cfm>.

2019 CONFERENCE: October 6 - 9 - Covington, Kentucky



By **Tim Thimmesch**
 MAPPA Senior Representative
 Grand Valley State University

The 2018 MAPPA Annual Conference and Cleveland State University welcomed nearly 300 attendees to the Renaissance Hotel in downtown Cleveland, Ohio, from October 15-18. The host committee from Cleveland State University (CSU), chaired by Brandon Dugan, did an outstanding job planning this year's conference, with the theme of "MAPPA Power: Keep Facilities Rockin'!"

Business Partners showcased a range of essential services at 60-plus booths in the exhibit hall. APPA's Supervisor's Toolkit, also held at the conference, was well received. In addition, 34 breakout sessions offered individuals a variety of interesting and informative topics to expand their knowledge.

Keynote speakers presented relevant insights, as we heard from Harlan Sands, president of CSU; Julian Earls, advisor to the president at CSU; and Don Guckert, current APPA President. Specifically, Don reminded us to "Plan for Every Future."

A highlight of the conference was a reception at the Rock and Roll Hall of Fame. This iconic venue offered excellent food and time to renew friendships, and was truly a "walk down memory lane."

The awards dinner celebrated MAPPA's accomplishments during the year.

- Brandon Dugan received APPA's Unsung Hero Award.

Other APPA award winners included:

- The Ohio State University and the University of Iowa (APPA Effective and Innovative Practices Award),
- Central Michigan University (APPA Sustainability Award),
- Chuck Scott, Illinois State University (Meritorious Service and President's Award).



MAPPA Board 2019



MAPPA Awards Banquet



Photos courtesy of MAPPA

President Jim Bogan and outgoing Board members Greg Adams, Dana Gillon, and Bob Currie

Jim Bogan, 2017-18 MAPPA President, presented awards and thanked outgoing Board members Bob Currie, Iowa State University; Greg Adams, Marquette University; and Dana Gillon, University of Illinois. He recognized Brandon Dugan, Cleveland State University, and Tim Thimmesch, Grand Valley State University, with President's Awards. Jim then congratulated incoming President Steve Gilsdorf, Western Michigan University. New members taking a seat on the MAPPA Board for the upcoming year include Art Chonko, Denison University; Gerry McGillian and Kevin Austin, both from the University of Chicago; Jack Mumma, Michigan State University; and George Hakim, University of Michigan Flint.

The MAPPA Board continues to support educational opportunities for the region, awarding almost \$40,000 in scholarships this year. The region also continues to sponsor the Supervisor's Toolkit and the Academy on Campus.

Plan to make a difference next year at the MAPPA conference in Minneapolis, Minnesota, October 10-13, 2019. Hope to see you there!

THE 2018-2019 MAPPA OFFICERS

- President—**Steve Gilsdorf**, Western Michigan University
- President-Elect—**George Hakim**, University of Michigan Flint
- Secretary—**Nicole Corll**, Kent State University
- Treasurer—**Art Chonko**, Denison University
- APPA Senior Representative—**Tim Thimmesch**, Grand Valley State University
- APPA Junior Representative—**Jim Bogan**, University of Wisconsin Madison
- APPA Liaison—**Suzanne Healy**

To view MAPPA's website and find a complete listing of the board of directors, go to <http://appa.org/regions/mappa.cfm>.

2019 CONFERENCE: October 10-13 - Washington, D.C.



By Robert Wall
 CAPPA President
 University of Arkansas at
 Pine Bluff

The 2018 CAPPA Annual Conference drew over 232 attendees to Spearfish, South Dakota from September 29-October 2. Our theme for 2018 was “Facing the Built Environment.”

This year’s conference began with Committee and Executive Board meetings as well as the Academy on Campus (AOC) Leadership Track 3 class with seven participants.

Day two of the conference included the annual golf tournament, AOC, and the Spearfish Canyon Scenic Byway tour. The first-time attendee reception acknowledged all first-time attendees. We also opened the Exhibit Hall and wrapped up the evening with a football watch party hosted by Black Hills State University.

The Exhibit Hall featured 74 Business Partners representing 48 businesses. Our Business Partners shared information with conference attendees about services and products aimed at the particular needs of the CAPPA membership. They also sponsored many of our special activities.

CAPPA President Angela Meyer kicked off the conference Monday morning at breakfast and introduced APPA President Don Guckert. Tom Jackson Jr., president of Black Hills State University, welcomed everyone to Spearfish. Our keynote speaker was Chuck Farnsworth. Monday concluded with “Dinner with the Presidents” at Mount Rushmore.

Tuesday morning began with a keynote presentation by Monique Ziolkowski, CEO of the Crazy Horse Memorial. CAPPA President Angela Meyer conducted our business meeting. The conference had a total of 24 educational sessions covering the gamut of facilities management topics, from custodial care to mass timber construction to workforce production.

The conference closed with the Awards Banquet and the installation of the new officers. It was a historic evening as CAPPA’s



CAPPA President
 Robert Wall



First-Time
 Attendees
 Reception



2018-2019 CAPPA Executive Board

Photos courtesy of CAPPA.

first female President, Angela Meyer, passed the gavel to its first African-American President, Robert Wall.

o Randy Culver, Black Hills State University

THE 2018 ANNUAL BANQUET AWARDS

- *APPA Unsung Hero Award:*
 Scott Turley, University of Arkansas at Fayetteville
- *APPA Pacesetter Award:*
 Markus Hogue, University of Texas at Austin
- *APPA Meritorious Service Award:*
 Glen Haubold, New Mexico State University
- *CAPPA Meritorious Service Award:*
 Ron Tarbutton, Oklahoma State University, and Jim Schreiber, Fort Hays State University
- *CAPPA Distinguished Member Award:*
 Lee McQueen, University of Nebraska at Kearney, and Glen Haubold, New Mexico State University
- *CAPPA President's Award:*
 o Sheila Awalt, University of Texas at El Paso

THE 2018-2019 CAPPA OFFICERS

- President—**Robert Wall**, University of Arkansas at Pine Bluff
- First Vice President—**Barry Mielke**, South Dakota State University
- Secretary—**Sheila Awalt**, University of Texas at El Paso
- Treasurer—**Virginia Smith**, University of Texas at Dallas
- APPA Senior Representative—**Ian Hadden**, University of Arkansas at Little Rock, and **Ed Heptig**, Kansas State University
- APPA Junior Representative—**Angela Meyer**, Southeast Missouri State University
- APPA Liaison—**Christina Hills**

To view CAPPA’s website and find a complete listing of the board of directors, visit <http://www.cappaedu.org>.

2019 CONFERENCE: September 28-October 1 · Winnipeg, Manitoba, Canada

Rocky Mountain Region

RMA



By Wayne Clark
RMA President
Brigham Young University Idaho

The 2018 Rocky Mountain APPA conference was held September 24-26 in Aurora, Colorado, with a grand view of the Colorado Rocky Mountains in the background. Colorado APPA (COAPPA) and the University of Colorado Denver Anschutz Medical Campus hosted the conference, with a record attendance of over 450 RMA members along with Business Partners, including more than 80 first-time attendees.

The RMA conference was a great success, with the first day full of networking opportunities ranging from fishing, golf, and brewery tours to a fall foliage railroad tour in the Colorado Rockies. The conference kicked off with Colorado's own Kenyon Salo as a keynote speaker. Salo is a member of the Denver Broncos Thunderstorm Skydive Team, which flies into Mile High Stadium prior to each home game. He inspired RMA members with team-building and leadership instruction. The final keynote speaker was Steve Gilliland, a member of the Speaker Hall of Fame. Gilliland inspired RMA members with an appeal that transcends barriers of age, culture, and occupation and spoke on how they could open doors to career success.

The RMA educational sessions were supported with over 50 speakers from RMA Institutions and Business Partners, presenting on topics ranging from leadership to best industry practices in higher education. APPA President Don Guckert presented APPA's new strategic plan, and emphasized the need for continuous learning as facilities professionals and the importance of securing our future by strengthening new leaders coming into higher education.

The COAPPA Host Committee supported the conference with some first-rate events, including the theme dinner hosted



President Wayne Clark



Luau at UC Denver Anschutz campus.



Images courtesy of RMA.

Topgolf theme night.

at Topgolf, featuring a fantastic buffet and engaging entertainment provided by RMA members trying their hand at swinging a golf club.

The awards banquet was a great success. Luis Rocha, outgoing President, presented awards to the following for their outstanding support to RMA:

- *Lee Newman Award:* Dan Gacnik, McKinstry Company
- *H. Val Peterson Award:* Timm Lyons
- *President's Award:* Waxie and Timm Lyons

The gavel was then passed to Wayne Clark, incoming 2018-2019 RMA President.

RMA wishes to thank the Host Committee Chair Layna Johnson and COAPPA for a wonderful conference.

THE 2018-2019 RMA OFFICERS

President—**Wayne Clark**, Brigham Young University Idaho

President-Elect—**Kent Andersen**, Sheridan College

Senior Representative—**Lisa Potter**, University of Colorado Boulder

Junior Representative—**Luis Rocha**, University of Arizona

Secretary—**Wim Chalmet**, University of Lethbridge (Canada)

Treasurer—**Marie Wells**, Brigham Young University Idaho

APPA Liaison—**Kristin Witters**

To view RMA's website and find a complete listing of the board of directors, go to <http://appa.org/regions/rma.cfm>.

2019 CONFERENCE: September 16-18 • University of Calgary, Alberta, Canada

Pacific Coast Region

PCAPPA



By Winnie Kwofie
PCAPPA President
California State University East Bay

The 2018 PCAPPA Annual Conference held in Spokane, Washington, from September 30th through October 2nd, was hosted by University of Washington Bothell, under the leadership of Associate Vice Chancellor Tony Guerrero and PCAPPA Conference Chair Nicole Sanderson, Maintenance Coordinator.

The conference brought together over 280 participants from 56 institutions and 46 businesses; 99 attendees were first-timers.

The theme “We’re All in This Together” showcased creativity, case studies, and best practices to address key challenges in facilities. Keynote speaker Bill Stainton, 29-time Emmy Award-winning executive producer and business leader, enthused the audience by connecting facilities management to television production. In his words, “Dress rehearsal is over” and “It’s showtime every day on the job.” Stainton compared creating a show to vision, the cast to a facilities team, and the script to their plan of action. His five key “cast” members illustrated essential facilities personnel: the “Smart Person” who disagrees with the leader; the “Butt Kicker” to drive results; the “Veteran” to provide mentorship; the “Guy who Knows Somebody” to make with connections to the right people and resources; and the “Wacky Neighbor” or unconventional thinker to come up with innovative solutions.

General session speaker Robin Everhart, senior VP/chief diversity officer at Cintas Corporation, engaged the audience with intriguing ideas to cultivate diversity and inclusive conversations in the workplace. Her presentation included exercises and activities highlighting similarities we share with one another, and techniques for harnessing those similarities to enrich the work environment.

Preconference activities included tours,



PCAPPA President Winnie Kwofie



Photos courtesy of PCAPPA.

Seven PCAPPA Past Presidents spanning four decades: David Woodson, Joe Spoonemore, Tony Ihsan, Rob Quirk, Tony Guerrero, Bob Andrews, and John Ferris

Appreciation; and Natalie Gunn, Washington State University, who received the 2017-2018 San Joaquin Chemicals, Inc. scholarship.

President Kwofie wrapped up the conference with four cornerstones to focus on during the coming year: gratitude, curiosity, service, and kindness.



Supervisor's Toolkit graduates with Trainer and APPA President-Elect Ruthann Manlet

team-building activities for attendees and guests to network with facilities colleagues, and the first “Women in Facilities” mixer, which received great feedback as being fun and inspiring. The conference included thought-provoking educational sessions, a Hall of Resources, various networking opportunities with Business Partners, APPA Supervisor’s Toolkit training, and the awards banquet.

Some notable award recipients included Tony Guerrero, honored with a new PCAPPA President’s award dubbed the “Anthony Guerrero Distinguished Leadership Award,” to recognize lifelong exemplary leadership and service to the region; Eric Johnson and Tom Polansky, presented with the 2017-2018 PCAPPA Outstanding Service Award; several Board and committee members in good standing, who received PCAPPA’s Certificate of

THE 2017-2018 PCAPPA OFFICERS

President—**Winnie Kwofie**, California State University East Bay
President Elect—**Eric Johnson**, University of Southern California
Treasurer—**Alvaro De Sousa**, California State University Stanislaus
Junior Representative/Secretary—**Bob Andrews**, California State University East Bay
Senior Representative/Small and Community Colleges—**Tom Polansky**, Occidental College
APPA Liaison—**Kristin Witters**

To view PCAPPA’s website and find a complete listing of the board of directors, visit <http://www.appa.org/regions/pcappa.cfm>.

2019 CONFERENCE: September 28 - October 1 - Las Vegas, Nevada